# INTERNATIONAL INSTITUTE OF MARINE SURVEYING NEWS BULLETIN





Dedicated to Excellence DECEMBER in Marine Surveying 2019

Dear Member

Welcome to this News Bulletin from the International Institute of Marine Surveying (IIMS). This bulletin is available in PDF and eReader format from the IIMS website. It aims to keep members and non-members up to date with information on a monthly basis. Members are encouraged to share and forward this newsletter to colleagues, who they think might like to join the Institute, or who may be interested in its content. For more information about the Institute visit: **www.iims.org.uk**.



CEO Chat

### **Dear Member**

There is only one place for me to start this month and it is with the 10<sup>th</sup> anniversary celebrations of the IIMS UAE Branch. I had the absolute pleasure to host the branch's 6<sup>th</sup> biennial Conference the week before last in Dubai. Reaching this milestone makes the branch the longest running of the overseas branches. One of the reasons for its enduring success is undoubtedly the people locally who work hard to make it what it is. I applaud the various Chairmen over the years and those loyal committee members for their efforts.

The event opened with a splendid cocktail party onboard the delightful Queen Elizabeth 2, now permanently moored in Port Rashid, and undergoing something of a major refit to return her to her past glory. It proved to be an excellent choice of venue, which attracted nearly 100 invited guests from around the region and further afield. The Conference the following morning opened with a warm welcome from the Dubai Maritime City Authority for the 80 plus delegates. The event boasted an excellent line up of speakers all of whom spoke under the theme of the Conference - *Safe Ships, Safe Cargo: The Insurers' Perspective*.

### CEO Chat (continued)

A secret auction was held following the donation of a 30-year-old flagon of QE2 whisky by Capt John Noble. It was my pleasure to announce at the end of the day that Capt Nick Sloane was the winner with a bid of US\$ 700. The proceeds have been kindly donated to the IIMS Murrills House fund.

I must mention the December Report magazine, published today. At over 100 pages, it is by far the largest edition we have ever released. There is a large section devoted to IMO 2020, the biggest challenge to face shipping for decades, but that is blended with other fascinating articles to hopefully 'titivate the reading taste buds' of all surveyors, no matter in which area of the profession he or she practices.

In other news, we held two successful large yacht and small craft training events last month. The event in Scotland in early November drew a good audience over the two days, held at The Royal Northern & Clyde Yacht Club. Those who presented did so with passion, but I have a special mention for Ian Nicolson, our oldest member at 92, who spoke words of wisdom in his presentation 75 Years of Marine Surveying. Remarkable. And just the last week our LYSCWG met near Portsmouth. The topics were wide and varied from understanding why insurance claims are rising and what surveyors can do to mitigate this to osmosis and finally the challenges presented to us all by cyber-crime – truly thought provoking.

Don't forget to join us online on 10<sup>th</sup> (small craft) or 12<sup>th</sup> (commercial ship) December for the Marine Surveying International Fest II 2019. Great value. Great content. And if you cannot join us online, you can purchase the videos we will make on the days. You can find more details inside this bulletin.

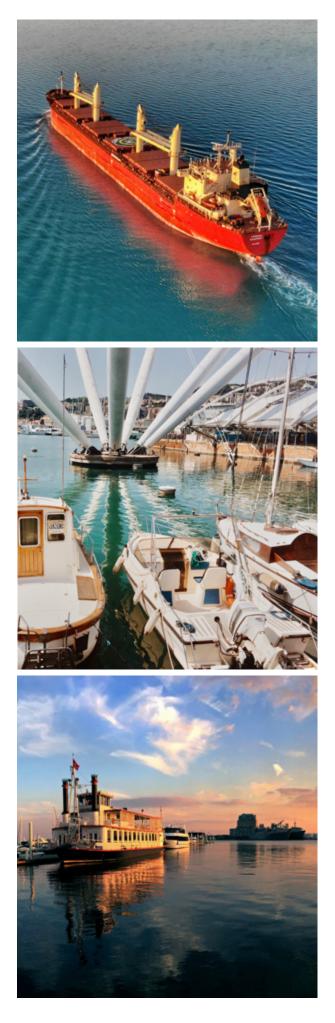
We have just published our schedule for the IIMS Baltimore 2020 Conference to be held on 24<sup>th</sup> and 25<sup>th</sup> January. James Renn has lined up a cracking list of speakers. See inside for details.

As we come towards the end of what has been an exciting year, it only remains for me to wish those who celebrate the festive period a very Happy Christmas and much good luck and prosperity for 2020.

Survey well.

Mike M







Following the success of the inaugural online only event last year, IIMS is delighted to present Marine Surveying International Fest II in two parts. We have lined up a feast of education and information for yacht and small craft surveyors on Tuesday 10th December and for commercial ship surveyors on Thursday 12 December – both commencing at 06.00 UK time and featuring a wealth of fresh and new content for your benefit.

Building on 2018, these two days seek to recognise the importance of the profession of marine surveying and to promote the vital role surveyors perform in keeping lives safe at sea. No matter what time zone you are based in around the world, or area of surveying you work in, we hope to offer something of interest to you. The day will equally appeal to those who work with, or engage surveyors, or touch the profession in some way.

### How both days work

Marine Surveying International Fest II is an online only event and will be anchored from the IIMS head office in the UK. It is a rolling 12-hour, non-stop marathon, starting at 06.00 (London UK time) and runs non-stop until 18.00 (London UK time).

Each hour on the hour, a new presentation will be delivered live (with a couple of pre-recorded exceptions) by a knowledgeable presenter somewhere in the world on a surveying related or relevant business topic. For one low fee, you can join the Fest taking advantage of as many of the 12 presentations over the 12 hours as you wish. And if you miss any presentations because the time does not work for you in your location, your fee covers access to the entire content after the Fest, which will be videoed and sent to you.

If you cannot make the date but would still like to have access to the video content, which will not be made available publicly after the event for six months, then the one-off fee covers that option too.

### How much does it cost?

The one-off low fee to participate in Marine Surveying International Fest II is just £95, approximately US\$ 120, (less than £8 per presentation). This entitles you to join the proceedings, leave at any time and then re-join the channel later so that you can take the presentations that are of most interest and relevance to you.

For full details of the presenters on both days and to reserve your place go to:

### Yacht & Small Craft Surveyors go to https://bit.ly/374jmfc



### Commercial Ship Surveyors go to https://bit.ly/2CLfMIM



# IIMS Baltimore Conference on 24-25 January 2020

"Very New Tools for the Old Schooled" Or "What you don't know about mold can hurt you"

Network with fellow surveyors and industry sector professionals, meet the experts, view new tech and rethink procedures on Friday January 24th and Saturday January 25th

Venue: The Marine Conference Center, MITAGS-Maritime Institute of Technology and Graduate Studies, 692 Maritime BLVD, Linthicum Heights MD 21090. Phone: 866-900-3517, 410-859-5700

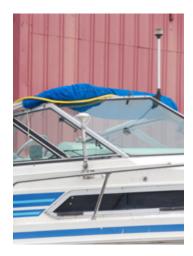
Contact: James "Randy" Renn 410-490-0216

### Day One: Friday 24th 2020

- 08:00 Registration and Coffee
- 08:30-09:00 Mike Schwarz CEO IIMS Status of International Institute of Marine Surveying and Interagency Participation.
- 09:00-9:20 Van Macomb, Softpoint Industries Director of Marketing Surface coatings for non-skid surfaces.
- 09:20-9:50 James Renn AMS, FIIMS, Surveyor, Marine Forensic Technicians. Measure of slip resistance in non-skid surfaces per OSHA, CFR's and NACE.
- 10:00-11:00 Chloe Kay-Coltraco Ultrasonics. Latest in ultrasound measurements of storage tanks, fire suppression equipment, UT testing and bearing wear monitoring.
- 11:00-12:00 On Campus Ships Simulator demonstration. As one of the most advanced ships simulators in the world this is as exciting as any Disney ride you could imagine. The very real thing run by Professionals for Professionals. You may wish to bring some Dramamine!

12:00 Lunch included in the registration cost.







- 13:30-14:15 Michael Pinto-President, Wonder Makers Environmental. International expert on mold will discuss the basic parameters which support growth, identification and the unique challenges of remediation.
- 14:30-15:00 Bartosz A. Dagnowski-President, GC Lasers Systems. An upfront and in person live demonstration of Pulse Laser cleaning or descaling. Have we ever heard of a Femtosecond and blasting or vaporizing corrosion with 400 watts and without residue? A must-see fascinating technology.
- 15:00-15:45 Capt. William Ackley. Owner, Marine Forensic East Coast. Practices and regulations for safety in the workplace. How some get it right and many get it so wrong from a working supply ship Captain.
- 15:45-16:45 Jeffery Casciani-Wood, FIIMS and IIMS Past President, Fellow RINA., President and Fellow at the Institute of Diagnostic Engineers. Biological Attack on Iron and Steel (pre-recorded video). It may look like rust however you may need more than just sight to see what is going on. We have known about the situation and now an expert in the field explains them.

16:45- 17:00 Closing remarks and Thank You.



### Day Two: Saturday 25th January 2020

- 08:00-08:30 Coffee
- 08:30-09:00 Mike Schwarz CEO IIMS-State of the Institute, Building Purchase, Institute Expansion and Industry Growth.
- 09:00-09:30 Dennis David, President, RGS Distributors, SAMS Aff. Tools to detect mold-visible or invisible, identify types, remove and prohibit future growth from Star Wars Electrostatic Weapons to Non-volatile Chemical Treatments.
- 09:30-10:15 Capt. Bill Weyant and Robert Kissinger. Ethical Situations and how to handle them as played by two AMS Marine Surveyors.
- 10:30-11:00 Capt. Todd Taylor. SAMS SA-Todd T. Taylor Marine Surveying and Consultant. Surveying for Donations or Charities. As former Donations Manager for the Chesapeake Bay Maritime Museum Todd has a unique perspective on the needs and legal requirements of Donation Surveys.

- 11:00-11:45 Col. James Sweeney, Via Clean Technologies. The Causes and Long Term Dangers of exposure to mold and global repercussions of consistently inadequate methods of treatment and prevention. Learn about Trihydroxysilyl and possibly Propyldimethylloctadecyl Amonium Chloride or how to spell them as well as Coconut Fiber filters.
- 11:45-12:30 Dan Phelan-Groco Mechanical Laboratories-Vice President. Demonstration of Self Actuating Seacocks and Macerating Seawater Strainers. One of the oldest and bestknown producers of underwater ships hardware in the world.
- 13:00-14:15 Todd Lochner, Lochner Law-Admiralty Attorney. Clarification of responsibility as to whom the Surveyor and their Report is responsible to. There are sharks in the water.
- 14:15-15:00 George Zeitler-Reliable Maritime Solutions. Understanding "Environmental Surveys", what they are and why we do or do not perform them as well their needed place in our industry.
- 15:15-16:00 Capt. Lloyd Griffin, Frigate Marine Services & Coastal Thermal Imaging. What we see and cannot believe. "You just can't make this up". Inspired foolishness on the waterfront.
- 16:00-close Ian Nicholson, HonMIIMS. Lessons learned and continue to be learned after 75 years of marine surveying. Many books written and more to read. This zoomed pre-recorded video will be a lesson to everyone.



Seeing you there!

IIMS, SAMS, NAMS and others welcome to participate. Cost including lunch \$225.00 for both days.

Online only delegate \$200.00 for both days.

Check your organizations policy for CE's or CPD's.

Accommodation is available at the Conference Centre at a reasonable rate and includes meals. Call 410 859 5700 or 866 900 3517.

Registration can be made by email to **iims.usa@aol.com** or by calling 410 490 0216. Payment can be made by cheque made to IIMS or by credit card by calling 1 410 604 2327 or go to **https://bit.ly/35A2yLl** to resevese your place.





Two days of educational seminars for all IIMS members and industry professionals.

Visit https://bit.ly/35A2yLl for a list of presentation speakers.

### VENUE

The Marine Conference Center, MITAGS-Maritime Institute of Technology and Graduate Studies 692 Maritime BLVD, Linthicum Heights, MD 21090, US

# IIMS Canada Branch Conference Friday 6th to Saturday 7th March 2020



Two days of educational seminars for all IIMS members and industry professionals. Includes the IIMS Canada Branch AGM.

A list of presentation speakers to come.

Check https://bit.ly/35b5o9J for further updates.

VENUE: The Lonsdale Quay Hotel, North Vancouver, British Columbia, Canada. http://www.lonsdalequayhotel.com

Quick and easy travel from the Vancouver airport via Skytrain to the Waterfront Station (Canada Line). Take the Northbound exit from the Waterfront Station to take the ferry to Lonsdale Quay. Travel cost is \$3 and takes 29 mins.

A discounted hotel rate is available for IIMS guests, \$145 per night. Early reservations are recommended.

# Report Magazine December 2019, edition 90, is published today...

For the first time in its history, IIMS has published the Report Magazine with more than 100 pages of quality editorial. A number of pages have been devoted to several articles about the IMO 2020 Sulphur Cap Regulations, due for implementation from January 2020. IIMS has tried to get under the skin of this disruptive change as the industry tries to go ever greener.

Highlights of the publication include:

- Special features and articles about IMO 2020
- End of life boats and what to do with them
- Biological corrosion and what surveyors should know
- How to get super rich by selling superyachts
- Full report of the UAE Branch Conference with photos
- A Day in the Life of David Pestridge
- Risk assessment and management
- CEO round up of the year
- New safety briefings
- A wealth of member and marine news, plus a roundup of new products hitting the market

Click to access The Report in pdf or eReader format at https://bit.ly/34kd60V.

# Two of the oldest IIMS members deliver 'stellar performances' worthy of Oscars

Within two weeks of each other last month, two of our oldest members (Jeffrey Casciani-Wood and Ian Nicolson - aged 89 and 92 respectively) delivered what can only be described as masterclasses.

Jeffrey delivered a 50-minute live lecture to an online audience on the topic of *Microbial Corrosion of Iron and Steel*. His knowledge on this subject is astonishing and his concern is that many surveyors are unaware of this type of corrosion, which is so destructive, it can eat through metal very fast.

Ian spoke for an hour at the recent Large Yacht & Small Craft Working Group Scotland event in November on the subject of *75 Years of Marine Surveying*. He reminded those present to in no uncertain terms to ensure they did the best and most detailed survey possible each and every time and passed on his decades of wisdom. Ian's slides included his own beautifully hand drawn illustrations.

IIMS would like to thank Jeffrey and Ian for sharing their expertise and valuable knowledge for the benefit of members.

Both presentations were such a treat to be seen and heard that IIMS has decided to include them as part of the forthcoming *Marine Surveying International Fest II* on 10<sup>th</sup> December. You still have time to reserve your place for these and ten other presentations – see **https://bit.ly/2qQatoQ** for full details.









# Long standing IIMS Fellow, Capt Allen Brink, invested as a Chartered Master Mariner

Allen Brink, one of the founding fathers of IIMS and a Board member, had the status of Chartered Master Mariner conferred upon him at a recent ceremony aboard the HQS Wellington, which is moored in the River Thames, London. This award was given to Allen by the Honourable Company of Master Mariners, a city of London livery company stretching back nearly 100 years with Queen Elizabeth II as patron and Prince Philip as Admiral.

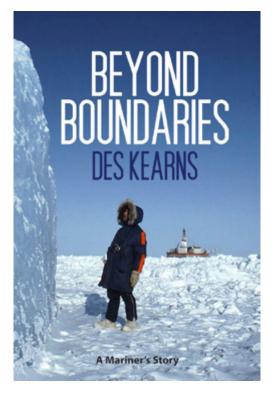
The CMMar is awarded to maritime professionals who have risen beyond prescribed qualifications and can prove exceptional performance alongside individual contributions to the industry, including charitable and other not-for-profit work, such as mentoring and skill-sharing.

The Honourable Company was founded by Sir Robert Burton-Chadwick in 1926. Since 2013, under the terms of its Royal Charter, the Honourable Company of Master Mariners has had the right to grant Chartership status to qualifying Master Mariners. The Chartered Master Mariner will always command respect as a leader within the global maritime industry.

Allen in the only South African to have achieved this accolade and status; and there have only been 30 such awards made internationally.

On behalf of the Institute and its members, IIMS would like to congratulate Allen on his great achievement.





### 'Beyond Boundaries' by Des Kearns MIIMS

They say that everybody has a book in them which in turn means that everybody should be in a book. Sadly, it takes a long time for people to realise that they are able to write their story. Happily, the longer we wait the more they have to tell, and this is such a case. The story of an amazing and interesting life with lots of very different experiences, many of them at sea.

Writers are called 'word smiths' and Des has perfected his craft, wielding his hammer skilfully to shape his words on an anvil of paper. Not only has he benefited from many years of report writing to become a good writer, but he has also mastered the art of the storyteller by building his paragraphs to give the punch line its maximum effect. A good book should make you laugh and cry aplenty and this one does not disappoint in this respect. Interspersed with substantiating photographs it is a brilliant story which is hard to put down. Reviewing books such as this is a great pleasure!

Published by Popeye Publishing. ISBN 978 64440 831 5. US\$30. Available by email from des@deskearns.com or via his website **www.deskearns.com**.

**About Des Kearns**: Australian Des Kearns was born in Sydney 4th August 1944. Educated at Epping Boys High School and King Edward Nautical College, UK. He is a professional mariner and author. He immigrated to Canada in 1972; moved to Singapore in 1988; currently resides in Thailand.

# The first Annual Marine Surveying Return 2020 available next month...

Currently no detailed research or study exists about the marine surveying market size and its value, nor about the individual and collective activities of those involved in the sector worldwide.

As part of this new initiative, IIMS is keen to seek replies from its members and also from others who are engaged in the surveying profession around the world.

Taking part in this annual return will be anonymous and will not take too much of your time. There are thirty plus questions that will be made available by a web site link in a simple to use, online format. The return will be open for completion from the first week in January and will close at the end of February 2020.

The study comprises five sections:

- About you

- About your work as a marine surveyor
- About your business About your personal development
- About your future optimism for the marine surveying profession

Once the information has been collated and summarised, the findings will be published and a press release issued to hundreds of relevant marine media, all with the aim of raising the profile of the marine surveying profession and its importance to the boating, yachting and shipping sectors.

Please look out for the link in the new year, complete the return and help IIMS to publish the most extensive industry research findings ever in the marine surveying sector.







## Celebrating the 10<sup>th</sup> anniversary of the IIMS UAE Branch

On the evening of 19 November, nearly 100 invited guests assembled in the Grand Lounge on the famous old ship, the Queen Elizabeth 2, (now permanently moored in Dubai), for a splendid cocktail party to celebrate the tenth anniversary of the IIMS UAE Branch. The event was kindly and generously sponsored by HFW, represented by Richard Strub, who said a few words.

Once the canapes had been finished, IIMS CEO, Mike Schwarz thanked President, Capt Zarir Irani, the local UAE Branch Chairman, Capt Omprakash Marayil and his committee colleagues for their efforts, both in terms of securing such a prestigious and historic venue to mark this special celebration and for delivering a great event.

Special commemorative certificates were presented to each of the past Chairmen, the Treasurer, Current Chairman and Vice Chairman.

Mike went on to announce the winners of four awards for excellence that had been decided on by the committee locally. They were:

Most Courteous Surveyor awarded to Chris Partridge Student of the Year awarded to Rohan Moorthi Facilitator for Surveying in the Region awarded to Capt Devathirjan, Harbour Master of Sharjah Lifetime Achievement Award awarded to Brian Thornborrow





Wednesday 20 November, the day of the IIMS UAE Branch 6th Biennial Conference onboard the Queen Elizabeth 2, drew over 80 delegates on what turned out to be a unusually wet and miserable Dubai day. But inside the room, the mood was far more dynamic.

Delegates were welcomed to the event by President, Capt Zarir Irani. He gave way to Mohammed Khalifa Alhuraiz, who, on behalf of the Dubai City Maritime Authority, officially welcomed guests to Dubai and in particular, the IIMS UAE Branch Conference.

The first speaker of the day was IIMS CEO, Mike Schwarz. In his short address, he spoke about the progress and development of the Marine Surveying Practitioner Accreditation Scheme with the sole aim of helping to drive up standards across the profession.

Capt Rahul Khanna delivered a polished presentation on the topic of the Allianz Safety & Shipping Review 2019.

Veteran surveyor and mentor, Tony Fernandez HonFIIMS from India, spoke in his usual forthright manner, engaging the audience on the subject of Due diligence in marine hull insurance – myth and reality?

Arun Prassad, an expert in the local underwriting sector, gave an update on the current insurance market with a particular emphasis on war risk perspectives.

Cyber remains a hot topic and Pradeep Luthria is something of an expert on this subject. He spoke eloquently. His topic - cyber resilience and insurance?

Richard Strub and Capt Sanjay Bhasin performed a fascinating double act, during which they played out a mock scenario and arbitration role play entitled Expert witness for a project cargo on a breakbulk vessel.

Dr Zubin Sethna covered the diverse subject of marketing, something that all surveyors need to have some knowledge about these days. A published author on this subject, he spoke about the onslaught of artificial intelligence from a marketing perspective.

Human error remains the root cause of so many incidents and accidents. Capt Porus Dalal spoke knowledgably as he assessed this phenomenon.

The ever popular Capt Nick Sloane, the man behind the project to salvage the Costa Concordia, gave a thorough overview of one of the most frightening scenarios – Ultra large containership fires.

Capt Rajiv Thakar, W E Cox Claims Group, talked about the recovery from carriers of losses suffered by cargo interests involving the negligent navigation defence.

The digitisation of the survey appointment means things are changing. Capt Henrik Uth was on hand to speak about and demonstrate the SYVR App.

Capt John Dolan presented on one of the most on trend topics – the risk caused by mis-declared cargo in container ships. He presented a rather gloomy overview of the current situation and urged the shipping sector to look for solutions to this unethical practice.

### Branch meeting

At the end of a long day's conferencing, there was a local branch meeting attended by a group of local members plus others from overseas observing.

See the December Report Magazine for a selection of additional photos.



# Your contribution towards the purchase and maintenance of Murrills House can still be made



In case you missed the launch of the crowdfunding opportunity earlier this year, IIMS is reaching out to the members and supporters of the Institute to invite them to make a financial donation towards the purchase of Murrills House as the Institute's new permanent headquarters. Any financial donation will not simply go to the bottom line of the business and get lost. Rather, we plan to invest it in paying for the stamp duty on the purchase with any balance left being put towards some of the maintenance work we will need to do, which includes a variety of minor works.

All those who choose to make a contribution (unless anonymously) will be recognised with a special, individual **Founders Plaque** for each person making a donation which will be displayed in the offices for ever more. And rest assured that any donation, no matter how small, will be very gratefully received. We have made it simple to do by setting up an online 'Just Giving' page, which can be accessed at **https://bit.ly/2VU4Qnr**. Alternatively you can simply transfer money to IIMS but please let us know beforehand if you intend to do so; or you may send a cheque directly to head office.

The opportunity to donate will remain open until 31<sup>st</sup> March 2020.



# More content added to the IIMS central safety briefing database

The safety briefing area of the IIMS has become increasingly popular and well used since it was launched last year and can be found at **https://bit.ly/2V4QgtP**. The page lists dozens of reports with the outcome of incidents and accidents.

But additionally, IIMS has created a Main Safety Briefing Database in excel format that can be downloaded at the same web page as above. Just look for the link on the page. Download and save the document as a valuable reference point.

The spreadsheet has been subdivided for ease into categories for:

- MAIB reports
- US Coast Guard safety alerts and reports
- National Transportation Safety Board reports
- P&I Club alerts and reports
- CHIRP safety news bulletins
- IMCA Safety Flashes
- Miscellaneous other safety reports



# IIMS Membership Travel Service scheme

Norad Travel Group runs the Membership Travel Service scheme for IIMS members. The scheme offers a range of exclusive benefits for IIMS members only.

The Norad team of Marine Specialists is based in their Liss (UK) European Headquarters. They operate alongside their Global partners in Greece, The Philippines, India, UK, Ukraine, South Africa and Australia. Norad Travel Management holds marine fare contracts with all major airlines.

Why not make contact for a quotation for your travel requirements? Norad's UK office can take your telephone calls on +44 1730 894700 from 08.30 -18.00 (GMT) Monday to Friday, or any time by email on: **marine@noradtravel. biz** or see the web site: **https://bit.ly/2H8albH**.



# Marine Marine Surveying International FEST 2019 O V E R D A Y S Tuesday 10th December Vacht & Small

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# Yacht & SmallCommercialCraft SurveyorsShip Surveyors

Each day is an online only event and will be anchored and hosted from the IIMS head office in the UK, from 06.00 to 18:00 (London UK time). Each hour on the hour, a new presentation will be delivered on a surveying related or relevant business topic.

For more details visit the relevant link below:

https://bit.ly/374jmfc

https://bit.ly/2CLfMIM

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The IIMS CPD App...

Helping you keep your points intact and up to date!

it is to acquire points, you can view the CPD points table here: https://www.iims.org.uk/membership/ continuing-professional-development/ For **iOS** users go to the "**App Store**". **Android,** go to the "**Google Play Store**". Search '**IIMS CPD**' and install the app. Login using your **IIMS credentials**.

Or the "**My CPD Program**" link on the IIMS membership details page, **re-directs** the user to the new **CPD Program Website**.

Web version, the login panel can be found at: http://cpd.iims.org.uk/ CPDWeb/Private/Login.aspx

### Contact the IIMS Head Office team

As always, the IIMS head office team are here to help you on any matters relating to your membership or education needs. Please contact the appropriate person as follows:



membership@iims.org.uk: for all membership enquiries (Camella Robertson)
 ca@iims.org.uk: contact for all Certifying Authority work (Dave Parsons)
 education@iims.org.uk: for education course content and training information (Lorna Robinson)
 accountsupport@iims.org.uk: for accounting matters (Elly Bryant)
 accounts@iims.org.uk: for accounting matters (Jen Argent)
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 tonnage@iims.org.uk: specific email address for tonnage paperwork and enquiries (Dave Parsons)
 msa@iims.org.uk: for enquiries about Marine Surveying Academy affairs (Hilary Excell)

info@marinesurveyingacademy.com: information about the Marine Surveying Academy (Pui Si Chung)

courses@marinesurveyingacademy.com: information about Marine Surveying Academy courses (Sharon Holland)

It is important that we keep our database and records up to date. Perhaps you have a web site address to add? If your contact details - address, email and telephone number - should change, please be sure to inform us immediately by email: **info@iims.org.uk** or call **+44 23 9238 5223** (answer phone out of office hours).

